



2018

ANNUAL REPORT

Changing Lives
Through Nursing
Excellence.

American Nurses Credentialing Center



AMERICAN NURSES CREDENTIALING CENTER

WELCOME REMARKS FROM ANCC LEADERSHIP

Excellence. It is at the core of everything we do here at the American Nurses Credentialing Center (ANCC).

From cultivating innovation by developing cutting-edge products and services to advancing the practice of nursing through pioneering research, everyone at ANCC is committed to the pursuit and embodiment of excellence. We hold ourselves to such a high standard because that's what the nurses we support do. Every day, in every country on Earth—in operating rooms and laboratories and at bedsides—nurses are there, saving lives and changing health care.

Here at ANCC we are humbled by the contributions nurses make, and so we work to ensure that our

products and services are relevant, evidence-based, and meaningful. Because nurses rely on them and we rely on nurses.

It's in this spirit of gratitude that we'd also like to thank our staff, without whom there would be no ANCC. Your efforts in support of our programs, customers, and partners are truly appreciated.

Here at ANCC we strive to advance the career prospects of individual nurses and the visibility of their healthcare organizations. Because better nurses mean healthier patients and safer hospitals. What is featured in this report is an outgrowth of our dedication to nurses and the work that they do. We are excited, and honored, to be able to share it with you.



Patricia Reid Ponte
DNSc, RN, NEA-BC, FAAN
ANCC President



Debbie D. Hatmaker
PhD, RN, FAAN
ANA Enterprise Chief Nursing
Officer/EVP



Loressa Cole
DNP, MBA, RN, FACHE, NEA-BC
ANA Enterprise CEO

ACCREDITATION YEAR IN REVIEW

2018 was a year of growth for the Practice to Transition Accreditation Program®. The program grew from 26 accredited programs to 70 and hosted more than 200 registered nurses and advanced practice nurses from across the globe during the five PTAP workshops. Additionally, the PTAP manual was downloaded more than 700 times. Program Director, Sheryl Cosme DNP, RN-BC, was appointed to the National Collaborative for Improving the Clinical Learning Environment steering committee in 2019.

For Primary Accreditation, 2018 saw continued growth in organizations as accredited continuing nursing education (CNE) providers and currently accredited and/or approved organizations transitioning to Joint Accreditation:

- 33 new CNE applicants for 2018
- 27 new CNE applicants for 2019
- 24 new JA applicants for 2019

The program also launched an innovative method of awarding continuing education credit to nurses using an outcome-based model versus the traditional time-based method.

Finally, 2018 also marks the end of the Primary Accreditation name, with the program formally announcing its new name: Accreditation in Nursing Continuing Professional Development, which went into effect in 2019.

Joint Accreditation for Interprofessional Continuing Education™ released a new, optional credit mark. Interprofessional Continuing Education (IPCE) credits for learning and change can be used by jointly accredited providers to identify activities that have been planned by and for the healthcare team.

Research has shown that IPCE makes a substantial difference to healthcare teams and the patients they serve. Joint Accreditation created the IPCE credit in recognition of these contributions and in response to requests from jointly accredited continuing education providers and learners.

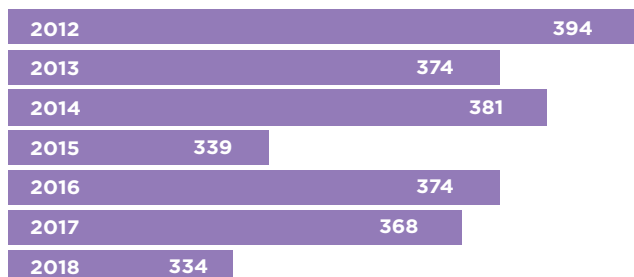
The IPCE credit for learning and change will enable healthcare leaders; educators; team members; certifying, licensing, and regulatory bodies; and other healthcare stakeholders to identify activities specifically designed to improve team collaboration and patient care.

ACCREDITATION BY THE NUMBERS

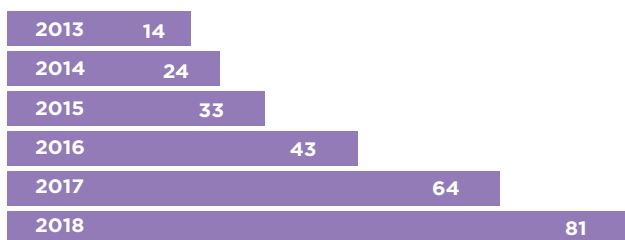
Practice Transition Accreditation Programs



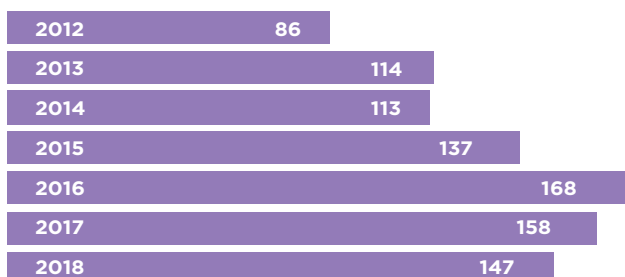
Accredited Approvers and Providers



Joint Accredited Organizations



CNE Symposium Attendees



CERTIFICATION AND MEASUREMENT SERVICES BY THE NUMBERS

ANCC Certified Nurses

2012	162,830
2013	175,954
2014	185,628
2015	195,036
2016	205,305
2017	219,855
2018	233,527

Active Success Pays® Contracts

2013	14
2014	107
2015	172
2016	214
2017	258
2018	242

Certification 2018 Pilot Programs:

- Web patrol and data forensics to evaluate test security
- Remote proctoring of the psychiatric and mental health examination and medical-surgical nursing certification programs
- China pilot of the gerontological nursing certification program

MAGNET RECOGNITION PROGRAM® BY THE NUMBERS

Magnet®-Recognized Organizations

2012	392
2013	397
2014	402
2015	425
2016	448
2017	473
2018	487

Magnet Conference Total Registrants

2012	7,120
2013	7,316
2014	7,968
2015	9,303
2016	9,578
2017	7,864
2018	10,465

The Magnet program introduced ADAM™, and ADAM*plus*, an online application and document storage system that replaced the previous electronic documentation submission process. This system allows users to create, store and upload organizational narratives and evidence over the timeline leading to document submission. The ADAM document library allows multiple users to store and manage documents simultaneously on the same account.

2018 ANCC NATIONAL MAGNET CONFERENCE® HIGHLIGHTS

The 2018 ANCC National Magnet Conference was held in Denver for the second time in the event's 16 year history.



Denver skyline



Magnet Conference attendees



Jeff Doucette Vice President of Magnet Recognition Program® and Pathway to Excellence DNP, RN, FACHE, NEA-BC, CENP, FAAN and Rebecca Graystone Magnet Recognition Program® Director, MS, MBA, RN, NE-BC



Closing keynote speaker, Aron Ralston, subject of the film *127 Hours*, spoke about how nurses can use their skills and experiences to thrive in almost any circumstances.



Magnet Conference attendees



Aron Ralston speaking at the Magnet Conference



Magnet Conference Luster Wall

At each conference, the outstanding contributions of clinical nurses to innovation, consultation, leadership, and professional risk-taking are recognized with the National Magnet Nurse of the Year® award. The awards are presented in each of the five Magnet Model components:



Magnet Nurse of the Year award winners

Transformational Leadership: Elizabeth Batchter, BSN, RN, CEN

Structural Empowerment: Lindsay Norris, BSN, RN

Exemplary Professional Practice: Yuki Asakura, PhD, RN, ACHPN, OCN, ACNS-BC

New Knowledge, Innovations, and Improvements: Sandy Quigley, MSN, RN, CPNP-PC, CWOCN

Empirical Outcomes: Jobic Ray Butao, BSN, RN, CCRN

ANCC Magnet Prize®

The ANCC Magnet Prize®, sponsored by Cerner, celebrates innovative nursing programs and practices in ANCC Magnet-recognized organizations with a \$50,000 purse. The 2018 recipient, Christiana Care Health System in Wilmington, Delaware, won for its use of virtual reality technology to improve the patient experience in the chemotherapy suite.



ANCC Magnet Prize winner Christiana Care Health System

Other awards presented at the conference were the prestigious HRH Princess Muna Al Hussein Award and the Margretta Madden Styles President's Award.

The HRH Princess Muna Al Hussein Award recognizes significant contributions to health care across borders and a dedication to nursing. It is named for Her Royal Highness Princess Muna Al Hussein of Jordan and represents her deep commitment to the advancement of nursing in Jordan and around the globe. The award was presented to Professor Sheila D. Tlou, PhD, RN, FAAN, for her more than 30 years of impassioned advocacy for nursing and health care across the globe.



HRH Princess Muna Al Hussein Award winner Professor Sheila D. Tlou



Margretta Madden Styles President's Award Winner Michael L. Evans

The Margretta Madden Styles President's Award recognizes exceptional leaders who have partnered with the ANCC president to advance the mission, vision, and strategic goals of the American Nurses Credentialing Center. The 2018 recipient, Michael L. Evans, PhD, RN, NEA-BC, FAAN, was honored for his outstanding service as ANCC president, board member, and board director, ANCC World.

PATHWAY TO EXCELLENCE

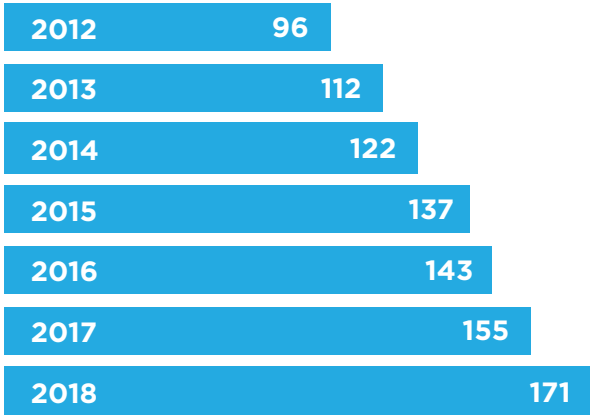
2018 was another year of growth for the Pathway to Excellence® program, which saw some notable firsts:

- Northampton General Hospital NHS Trust became the first Pathway-designated organization in the United Kingdom.
- On the other side of the globe, St. Luke's Medical Center Global City became the first Pathway-designated hospital in the Philippines.
- Here at home, Walter Reed National Military Medical Center became the first military organization to earn Pathway designation.

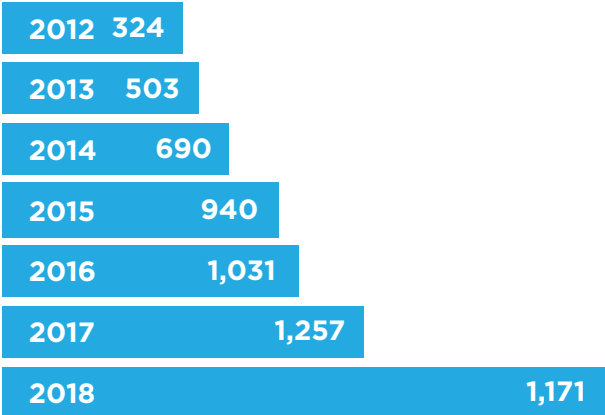
2018 also saw the launch of the official leadership journal of the Pathway to Excellence program: *Nursing Management*. The journal is a leading monthly source for practical, educational, cutting-edge information for nurse leaders. Each issue presents peer-reviewed articles that range from legal and ethical aspects of nursing leadership to personnel management, recruitment and retention, budget issues, product selection, and quality control. In addition, *Nursing Management* provides regular features, columns, articles from Pathway staff, continuing education, staff development education, and more.

PATHWAY TO EXCELLENCE PROGRAM BY THE NUMBERS

Pathway-Designated Organizations



Pathway Conference Total Registrants



PATHWAY TO EXCELLENCE CONFERENCE® HIGHLIGHTS CONTINUED

Held in West Palm Beach, Florida, from May 1-3, the 2018 ANCC Pathway to Excellence Conference attracted 1,171 attendees from around the world.



West Palm Beach, Florida



Pathway to Excellence Director Christine Pabico PhD, RN, NE-BC



Pathway to Excellence Conference



Pathway to Excellence Conference attendee



Pathway to Excellence Conference Attendees

Pentec Health, headquartered in Glen Mills, Pennsylvania, won the 2018 ANCC Pathway Award®, sponsored by Cerner. The \$25,000 ANCC Pathway Award honors a project proposal in a Pathway to Excellence-designated organization that demonstrates innovation and technology to create a positive nurse practice environment. Pentec Health's winning proposal was developed to address a worldwide epidemic that spans all ages and walks of life—chronic pain. To improve patient outcomes and satisfaction, Pentec started a research study that introduces nurse initiatives such as motivational interviewing and nontraditional methods that may include integrating relaxing videos and music into current nursing practice.



Pathway Award winners Pentec Health

INSTITUTE FOR CREDENTIALING RESEARCH YEAR IN REVIEW

ANCC hosted a Certification Summit at its offices in Silver Spring, Maryland, on May 2, 2019, to discuss strategies for advancing the research on certification in nursing, which has been noted to be remarkably limited. Summit goals were to review results from a scoping review of certification in nursing ANCC commissioned in 2016 to prioritize research questions and to develop research support strategies.

More than 40 leaders attended the summit, including researchers, funders, deans, and representatives from certification bodies and their member organizations.

Other notable developments for 2018 include:

- Merged ANCC Quality and Research departments
- Launched an Institutional Review Board-reviewed Pathway Post-Designation survey to collect uniform data on benefits identified by designated organizations
- Survey work:
 - Standardized external customer satisfaction survey administration processes
 - Extended ANCC internal customer satisfaction survey to ANA Enterprise

2018 ANCC BOARD OF DIRECTORS



Top Row:

Rosemary Luquire, PhD, RN, NEA-BC, FAAN

Rhonda Anderson, DNSC(h), RN, FAAN, FACHE

Teresa Haller, MSN, MBA, RN, NEA-BC, FAAN **Treasurer**

Mary Graff, MSN, RN, NEA-BC **Secretary**

Anne McNamara, PhD, RN **Vice President**

Michael D. Ward, PhD, RTR, FASRT, FMOsRT

Loressa Cole, DNP, MBA, RN, FACHE, NEA-BC **ANA Enterprise CEO**

Bottom Row:

Debbie Hatmaker, PhD RN FAAN **ANA Enterprise CNO**

Pat Reid Ponte, DNSc, RN, NEA-BC, FAAN **ANCC President**

Pamela F. Cipriano PhD, RN, NEA-BC, FAAN **ANA President**



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ANCC is the only nurse credentialing organization to successfully achieve ISO 9001:2015 certification.

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